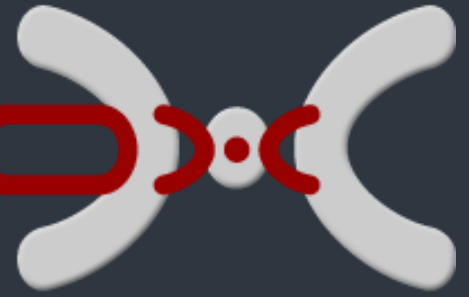


MAILBOX



TOTAL CONTROL

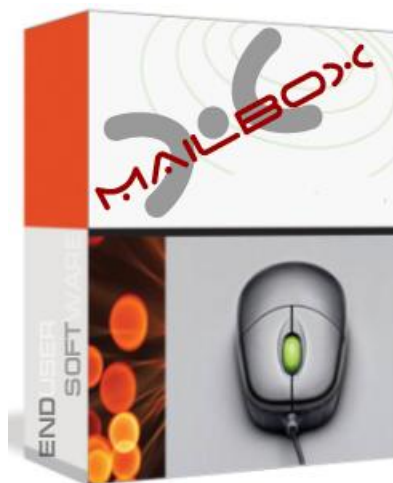
An up-to-date contact database is a big advantage against your competition. Keeping track of undeliverable e-mails can take a toll in resources, and without the knowledge on which those customers are, your business can lose customers.

SIMPLE & POWERFUL

No other GoldMine e-mail management tool is as powerful and still delivers the simplest approach in handling bounce back and unsubscribe e-mails. With 9 years in constant evolution based on customer feedback, it provides the most comprehensive set of options and ease of use.

CUSTOMERS FIRST

Design based on customer functional requirements. Real life. Real people. Real business.



With Mailbox X, users can process bounce back and unsubscribe e-mails without any complicated setup and trial & error. The simplicity in its design allows users to easily learn how to use Mailbox X even on the first time they use it..

As the first e-mail management tool for GoldMine, the application has been time tested and has continuously evolved in the last 9 years to become the most comprehensive e-mail management tool available. The wealth of features in Mailbox X allows users to easily identify bounce back and unsubscribe e-mail messages and then effortlessly update records in GoldMine by simply checking options, no programming, no complex dialogs, and no expertise in GoldMine required – just point, click, and execute.

- Best e-mail management tool for GoldMine CRM. Process bounce back and unsubscribe e-mails in seconds.
- Multiple processing options to update GoldMine records.
- Use Bounce Counter option to only qualify e-mail addresses as bounce back e-mail addresses when it bounces a certain times.
- Intuitive user interface. Wizard based interface guides user in every step to successfully process bounce back and unsubscribe e-mail addresses.

Mailbox X was built with one mission, to provide a seamless process for users to easily perform e-mail management tasks in GoldMine. Mission accomplished. While there are other tools that also tout themselves as e-mail management tools for GoldMine, only Mailbox X offer a solution that is geared towards regular GoldMine users, as opposed to GoldMine administrators. It is as simple as point, click and execute. It is a quick solution that delivers results needed by your business, an up-to-date contact database that you can rely on. By identifying which accounts have undeliverable e-mail addresses, your sales force can make a targeted follow-up communication to the customer allowing you to have greater customer retention.





Frequently Asked Questions

TECHNICAL SUPPORT

Support is available via e-mail.
Send your inquiries to
support@endusersoftware.com

TUTORIAL VIDEOS

Watch video tutorials on how to use Mailbox X from our website. Visit the product page and select the video you would like to watch.

AUTOMATED SOLUTION

Once you have defined the settings that you would normally use and save it as a profile, you can schedule Mailbox X to run using any task scheduler application so that it will run Mailbox X using those settings and have it run unattended.

For news and more information regarding Mailbox X, please visit us at www.endusersoftware.com.

What versions of GoldMine are supported?

GoldMine 6, GoldMine 7, and GoldMine PE. A separate installer is provided for each version of GoldMine.

How does it know which e-mail messages are bounce back or unsubscribe e-mails?

Most bounce back or unsubscribe e-mails have unique keywords in the subject line of the e-mail message. You need to enter those keywords in Mailbox X, such as "Undeliverable", "Delivery Failed", and "Unsubscribe".

How many licenses would I need to purchase for a 25 user network install if only 3 people will be using Mailbox X?

Provided that all 3 are accessing the same license of GoldMine, you would only need to purchase 1 license of Mailbox X.

Will it require a different license of Mailbox X if used with undocked users?

Licensing is based on the GoldMine license so your license for your main GoldMine license will not apply to your undocked licenses.

Does it have a limit as to how many bounce backs I can process?

There is no limitation. Once you purchase Mailbox X, you can process unlimited number of bounce back e-mails.

Is it possible to run Mailbox X and automatically process bounce back e-mail messages?

Yes you can. Please refer to the online help document and look at the section "[Valid Parameter List](#)".

What is your software upgrade/update policy?

Updates are free. Upgrades require a minimal upgrade fee of \$120.00.

How do I get updates?

Simply download the updated installer from our website and install it over your existing installation of Mailbox X.

Does Mailbox X require the .Net framework installed?

No. It does not require the .Net framework.

Are there resources that would help me learn how to use Mailbox X?

The Mailbox X interface was designed to make it easy for the user to set the proper settings effortlessly, just point, click and execute. You can access various tutorials and support documents from the [Support Resources](#) page.

How to contact you if I have technical questions?

You may send your support request to support@endusersoftware.com.